

Cody Ingram-Moore

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Information Security Professional Compliance | Analysis | Automation

Professional Summary

Results-driven information security professional with 5+ years in IT, specializing in compliance, network analysis, and automation. Reduced Trend Micro alerts by 70% through patch automation and eliminated password breaches with MFA and Microsoft SSO. Proven ability to drive security and operational improvements with measurable results.

Areas of Expertise

Technical Skills: Scripting And Automation (Python, Bash, Powershell) | Network Security | Network Operations And Management (Cisco) | Web Security (OWASP) | Intrusion Detection And Prevention Systems (IDPS) | Vulnerability Assessment | Incident Response And Handling | Security Information And Event Management (SIEM) | Trend Micro Vision One | Penetration Testing | Endpoint Security | Regulatory Compliance | Log Analysis | Malware Analysis | Windows Server Administration | Burp Suite | Linux Server Administration | Microsoft Identity And Access Management (AAA) | Open Source Intelligence (OSINT) | Web Scraping | DNS Server Management | Mobile Device Management (MDM) | Containers And Virtualization

Soft Skills: Critical Thinking | Problem-Solving | Communication Skills | Team Collaboration | Adaptability | Analytical Thinking | Attention To Detail | Emotional Intelligence | Decision-Making | Time Management | Active Listening | Conflict Resolution | Stress Management | Strategic Thinking | Organizational Skills | Creative Thinking

Professional Experience

Network Analyst | Ascentec Engineering | Tualatin, Oregon | May 2023 – Present

Enhanced the security and efficiency of a \$100M aerospace machining company's IT infrastructure by implementing compliance measures, optimizing network operations, and automating critical processes.

- **Compliance Leadership:** Achieved NIST SP 800-171 and CMMC 2.0 readiness by securing ITAR data, deploying hybrid Azure/on-premises services, and implementing universal MFA.
- **Network Optimization & Automation:** Resolved Cisco IOS networking issues, automated OS/application patching to cut Trend Micro alerts by 70%, and streamlined workstation deployment with PowerShell to reduce IT workload by 50%.
- **Cost-Effective Backup & Security Solutions:** Migrated Veeam backups from AWS for cost savings and retention goals; conducted custom endpoint audits, eliminating unsecured internet access.

IT Service Technician | Logical Position | Lake Oswego, Oregon | June 2021 – May 2023

Supported a \$3.5M digital marketing firm's remote workforce while collaborating with networking and security teams to enhance system resilience.

- **Security and Penetration Testing:** Conducted internal penetration tests and phishing campaigns, exposing critical vulnerabilities like VLAN tagging flaws; provided actionable reports to executive leadership, influencing security policy updates.
- **Process Automation:** Boosted operational efficiency by 40% through custom PowerShell and Python scripts, automating user onboarding, asset management, and data processing tasks.
- **Technical Leadership:** Improved infrastructure stability by spearheading a server integration project with Azure, reducing dependency on third-party services and enhancing long-term organizational resilience.

Field Service Technician | Pomeroy | Tigard, Oregon | June 2020 - June 2021

Provided hardware and network support for a \$100M IT services provider, delivering solutions to major retailers like Kroger and Trader Joe's. Consistently exceeded service level agreements while ensuring operational continuity in fast-paced environments.

- **System Diagnostics and Repair:** Delivered rapid, high-impact solutions for hardware and network systems, including servers, switches, printers, and retail-specific devices, ensuring seamless operations in high-demand environments.
- **Process Improvement:** Enhanced troubleshooting workflows by streamlining the use and creation of technical documentation, improving resolution times and knowledge transfer.
- **Service Excellence:** Consistently surpassed SLA benchmarks by adapting swiftly to diverse enterprise systems, resolving incidents efficiently, and maintaining clear communication with stakeholders.

Desk-Side Encryption Technician | Nike | Beaverton, Oregon | November 2019 - July 2020

Supported Nike's \$51B global operations by driving compliance for all computing assets as part of the Nike Information Security Project (NISP). Ensured the security and proper tracking of devices to meet organizational encryption standards.

- **Security Compliance & Asset Management:** Spearheaded efforts to identify and resolve non-compliant devices using tools such as JAMF, Intune, and ServiceNow, ensuring alignment with encryption standards and organizational policies.
- **Workflow Optimization:** Partnered with NISP leadership to streamline machine tracking processes, improving efficiency and accuracy in compliance hand-offs to local IT teams.

Security Officer | Securitas and Northwest Enforcement | Portland, Oregon | June 2017 - June 2019

Delivered professional access control and incident management services for \$5M+ security contractors, safeguarding diverse client sites and contributing to enhanced procedural security.

- **Access Control and Threat Identification:** Enforced strict access control measures, ensuring secure operations and identifying potential vulnerabilities—building a foundation for advanced threat detection and mitigation strategies.
- **Incident Response and Reporting:** Executed precise incident response protocols, delivering detailed reports that informed actionable improvements to security policies and enhanced readiness for emerging threats.

Certifications

CompTIA A+ December 2019	CompTIA Network+ April 2022	CompTIA Security+ November 2022
CompTIA Server+ October 2022	CompTIA Pentest+ April 2023	

Education

- GED | Umpqua Community College | December 2014

Personal Projects

- **Parallelized Sub-Domain Enumeration Tool:** Developed a script using Python, Bash, and Go for a bug bounty project to perform parallelized subdomain enumeration, improving efficiency in domain analysis.
- **Dynamic Cloud Deployment Automation:** Designed a shell and Python script to dynamically deploy Linode instances, configure secure SSH access, execute remote tasks, and retrieve results via SCP, optimizing cloud resource utilization.